

Disconnection for Non Pay Charges

The first time a customer is disconnected for non-pay, a \$25.00 reconnect fee and their past due amount must be paid for reconnection.

The second time in a 12 month period- A high risk deposit must be paid to bring the account to having double the maximum deposits, and a \$25 reconnect fee must be paid for reconnection.

The third time, and each time thereafter, they must pay a \$50.00 non-refundable high risk fee and a \$25.00 reconnection fee.

Each non pay customer is also charged a \$25.00 trip charge that is added to the next bill.