

# **Electric Service Upgrades or Repair (Cut Loose)**

If electric service needs to be temporarily cut loose due to a customer upgrade/repair or damage related to a storm the customer must contact the office.

## **Scheduled Upgrade or Repair**

If this is a scheduled upgrade or repair you must come to the office to purchase a wiring permit and contact the electric department to schedule a time for the service to be cut loose.

Once work is completed you must again contact the electric department to have your power restored.

If this was a scheduled upgrade or repair and the work has not been inspected and we have restored power you will have 10 days to have the work inspected. If the inspection has not been completed within 10 days your power is subject to be disconnected until the work has been inspected.

## **Storm Related Damage**

If this was damage related to a storm and the repairs have been made you will have the option to sign a liability release waiver to have your power restored. If you sign the release waiver you will have 10 days to purchase a wiring permit and have the work inspected. If the inspection has not been completed within 10 days your power will be disconnected until the work has been inspected.