Medical Restrictions for Non Pay Customers

Customers who have medical equipment that requires electricity may bring in a statement from their doctor. The statement must be signed by the doctor and state that the customer has a life threatening condition that requires the use of this equipment.

These customers will be given thirty days from the date of disconnect notice to pay their bill up to current.

If after the thirty days, the bill is not paid, Harriman Utility Board will disconnect service.

Each customer may only receive two extensions in a twelve month period based on weather conditions or medical hardships.