



Budget Billing Program

Do you get paid once a month? Are you having trouble keeping up with higher utility bills in the winter? Are you trying stay on a budget? If you answered yes to any of these questions, maybe you should try our **Budget Billing Program**.

Budget Billing is a free, stable payment plan that allows you to pay an average amount monthly. With this program, you can avoid spikes in your bill caused by seasonal changes in how much energy you use. Here are the guidelines.

1. All past due balances must be paid before starting the program.
2. The customer must sign an application form and the account must be in the name of the person signing the form.
3. The average monthly payment is determined by a minimum of the previous twelve months history and other considerations. If a twelve month history is not available, at the discretion of the Credit Manager, a minimum of eight months can be used if the history shows adequate seasonal changes in the data.
4. If a credit balance exists, the customer's monthly payment will be reduced by the credit balance divided by twelve.
5. The payment must be made each month regardless of the balance. At no time can a customer skip or not make a payment. If two payments are missed during a twelve month period, the customer will be removed from the program and all past due amounts will be due at the next billing date.
6. The customer can request to be removed from the program at anytime, however, any past due amounts will become due when the customer is removed from the program.
7. At any time a customer feels the payment is not high enough to cover the accumulating balance they can pay additional amounts or extra payments.

The Budget Billing Program is not available to commercial accounts.