



## HUB Natural Gas – Public Awareness Program

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### Customer-Owned Gas Piping – What You Need to Know

As a Harriman Utility Board natural gas customer, it's important to understand **where your responsibility begins**.

- **HUB is responsible** for maintaining and monitoring the gas main and the gas service line up to your meter.
- **You are responsible** for all gas piping that runs **from your meter to your home, appliances, or other buildings**.

#### Why This Matters

- Leaks in customer-owned piping can cause property damage, serious injury, or service outages.
- Corrosion and natural wear on buried or hidden piping may go undetected without proper inspection.

#### What You Should Do

- Have your buried or exposed piping inspected regularly by a licensed professional.
- Repair or replace piping when necessary to keep it safe.
- **Always call 811 before you dig.** This **free service** will send professionals to mark underground utility lines—including your gas service—so you can dig safely.
- Know where your gas piping is located and keep it marked during excavation projects.

#### Who to Contact

For more information or questions, contact Harriman Utility Board at (865) 882-3242.