

AGREEMENT FOR RESIDENTIAL FIBER SERVICES

Acceptance of this Agreement

HUB Fiber is a division of Harriman Utility Board, a board of public utilities of the City of Harriman, Tennessee (“HUB Fiber”). The residential Fiber Internet services (“Services”) and any equipment that is owned and provided by HUB Fiber (“HUB Fiber Equipment”) in connection with the Services will be provided to the customer of record as shown on the HUB Fiber bill (collectively “Customer”, “you” or “your”). If the Customer does not receive a HUB Fiber bill for the Services, the Customer shall be the person who uses and/or otherwise accepts the Services or HUB Fiber Equipment. The Customer shall be solely responsible for complying with all the terms and conditions of this Agreement. The address as shown on the HUB Fiber bill shall be the address of record or if the Customer does not receive a bill for the Services, it shall be the location where HUB Fiber provides the Services and HUB Fiber Equipment to Customer (“Premises”). The purchase, sale, and use of the Services and HUB Fiber Equipment shall be according to the terms and conditions contained in this Agreement (the “Agreement”). If you use or otherwise accept any Services or HUB Fiber Equipment, you are accepting this Agreement and you agree to be bound by its terms. The Customer may not modify this Agreement by making any typed, handwritten, or any other changes for any purpose.

Fiber will make available certain voice over internet protocol (VoIP) telephone services to Customers of HUB Fiber’s Services. When Customer purchases VoIP telephone services, HUB Fiber will include the fees for these services on Customer’s monthly HUB Fiber bill including applicable federal and state taxes, fees and surcharges. Customer will be responsible for paying for these services in the same manner as it is obligated to pay for Services under this Agreement.

VoIP telephone services, whether provided by HUB Fiber or a third party, are dependent on the HUB Fiber broadband network for electrical power and service access. Should your HUB Fiber Services be disconnected for non-payment your access to VoIP telephone services will also be disconnected, including access to emergency services available by dialing 911. To the extent any services, whether VoIP telephone services or any other services, provided by any third party, utilize the Services provided by HUB Fiber, the terms of this Agreement shall control and shall apply to the provision of Services by HUB Fiber.

Acceptable Use of Services

The Services and HUB Fiber Equipment provided to Customer shall only be used by the Customer for your personal, residential, noncommercial use. Customer shall not: (i) make the Services and/or HUB Fiber Equipment available, nor permit the Services and/or HUB Fiber Equipment to be made available, or to provide Internet or similar services to one or more third parties; (ii) resell or transfer the Services or HUB Fiber Equipment to any other person for any purpose, or charge others to use the Services or HUB Fiber Equipment; (iii) use the Services in any manner that is contradictory to HUB Fiber's Acceptable Use Policy or any other policy of HUB Fiber as adopted from time to time; (iv) tamper with, disrupt, or “hack” any Service or HUB Fiber Equipment; (v) make use of the Services or HUB Fiber Equipment in any way that is inconsistent with their intended purpose. A Customer's use of the Services is subject to HUB Fiber's Acceptable Use Policy and various

other policies as may be adopted by HUB Fiber from time to time, and you agree to be bound by these policies. Copies of this Agreement, the Acceptable Use Policy and other HUB Fiber policies are available at www.hub-tn.com/policies. A Customer who violates any terms contained in this Agreement or in any applicable policy are subject to have their Services suspended or terminated. It is your responsibility to read and understand this Agreement and all applicable policies prior to accepting any Services and HUB Fiber Equipment. It is your sole responsibility for ensuring that other users of the Services and HUB Fiber Equipment understand and comply with this Agreement and all applicable policies.

Unauthorized Use of the Services or Tampering

Customer agrees not to use or assist any other person to use any unauthorized equipment or device to access or tamper with HUB Fiber's network, the Services, or HUB Fiber Equipment for any purpose including, but not limited to, the unauthorized use and reception of the Services. HUB Fiber may terminate the Services and seek damages from Customer if you perform any action described above. The unauthorized use, access or tampering of the HUB Fiber network, Services, or HUB Fiber Equipment may result in criminal prosecution.

Installation and Access

Customer agrees that HUB Fiber, its employees, contractors, service providers, and agents may enter the Premises where the Services are provided and/or HUB Fiber Equipment is installed at reasonable times for the purposes of installing, adjusting, repairing, replacing, maintaining, upgrading, moving, auditing, or removing any HUB Fiber Equipment, including without limitation HUB Fiber-owned fiber lines or equipment into Customer-owned conduits or facilities, as necessary. Customer represents that you either own the Premises or have the proper rights and permissions from the Premises owner to grant HUB Fiber access to perform the activities specified above. Customer also agrees to allow access for the purpose of checking the operation and performance of the Services and HUB Fiber Equipment. Customer may always ask for proper identification anytime a HUB Fiber employee, contractor, service provider, or agent requests entry to the Premises. If proper identification is not provided, please do not allow access to the Premises.

Fiber and Related Equipment

All HUB Fiber Equipment that is issued and not sold to Customer by HUB Fiber which includes, but is not limited to, fiber lines and equipment (even if installed in Customer-owned conduits), devices, software, and hardware, shall remain the property of HUB Fiber at all times and will not be deemed a fixture or in any way a part of the Premises. Customer expressly agrees that you will use the HUB Fiber Equipment exclusively for the Services. Customer agrees to be responsible for any loss, theft, or damage to the HUB Fiber Equipment. HUB Fiber may replace or remove any HUB Fiber Equipment, at HUB Fiber's discretion, at any time the Services are active or following the termination of the Services. Customer understands that if you make any addition to, removal of, or change to the HUB Fiber Equipment this may interrupt the Services. Customer may not sell, lease, abandon, or give away any HUB Fiber Equipment. The Services and HUB Fiber Equipment may only be used at the Premises unless expressly authorized by HUB Fiber. At Customer's request, HUB Fiber may relocate the HUB Fiber Equipment for a charge. Customer understands and acknowledges that if you attempt to install or use the Services or HUB Fiber Equipment at a

location other than the Premises or as otherwise expressly authorized by HUB Fiber, the Services and HUB Fiber Equipment may fail to function or may function improperly.

HUB Fiber may also, from time to time, utilize fiber lines and other equipment that is provided and owned by another division of Harriman Utility Board, and in that case, the provisions of this Agreement will apply to such other fiber and equipment in the same manner and to the same extent as they apply to HUB Fiber Equipment. These provisions supplement the provisions set forth in the applicable rules, regulations and other requirements of HUB Fiber and, in the event of a conflict between the provisions of this Agreement and the applicable rules, regulations, and requirements, the provisions of the applicable rules, regulations, and requirements will control to the extent necessary to resolve the conflict.

Customer Owned Equipment

HUB Fiber is not responsible for the maintenance, operation, service, repair, or replacement of any equipment owned by Customer that is connected to or used in conjunction with the Services and HUB Fiber Equipment including, without limitation, televisions, computers, tablets, telephones, routers, or any other equipment you own. Customer agrees to allow HUB Fiber and its employees, contractors, service providers or agents to send software and application updates to your equipment and to configure your equipment when necessary to provide the Services, even if doing so changes, adds, or removes features or functionality or impacts the performance of such equipment. HUB Fiber makes no representation or warranty that any software or application installed or downloaded on Customer equipment does not contain a virus or other harmful software. It is Customer's sole responsibility to take appropriate precautions to protect your equipment from damage to its software, files, and data as a result of any such virus or other harmful software. Upon Customer's request, HUB Fiber, its employees, contractors, service providers or agents may install or run virus check software on your equipment. HUB Fiber makes no representation or warranty that the virus check software will detect or correct any or all viruses. Customer acknowledges that you may incur additional charges for any service call related to a virus or other harmful feature detected on your equipment. Absent gross negligence or willful misconduct, HUB Fiber will not be responsible for any damage to Customer equipment arising from such activities. If Customer is not the owner of the equipment, you are responsible for obtaining any necessary approval from the owner to allow HUB Fiber to access this equipment and to perform the activities listed above.

Wiring

All inside wiring located in the Premises is owned by the Customer and is the Customer's responsibility regardless of if HUB Fiber installed the inside wiring. Ownership of the inside wiring begins twelve (12) inches from where the wiring enters the outside of the Premises. HUB Fiber has no responsibility for the operation, maintenance, repair, replacement, or support of any inside wiring. At Customer's request, HUB Fiber may install or repair Customer's inside wiring and will charge you for this service.

Billing and Payments

HUB Fiber will bill all charges associated with the Services and HUB Fiber Equipment monthly in advance (except for usage based charges, which will be billed monthly in arrears) plus applicable federal, state, and local taxes, and all other regulatory and governmental - including, but not limited to, universal service and 911/E911 fees. Service charges and HUB Fiber Equipment charges will be billed at HUB Fiber's then-current fee schedule. You may find HUB Fiber's current fee schedule online at **www.hub-tn.com/rates** or by calling HUB Fiber's Customer Service Center at **865-882-3242**. Some regulatory and government-imposed fees and taxes may be imposed or become applicable retroactively and Customer will be responsible for paying any such fees and taxes. If you are exempt from payment of taxes, you must provide HUB Fiber with an original certificate that satisfies all applicable legal requirements for tax exempt status. A tax exemption will only apply from and after the date HUB Fiber receives it. You agree to pay all charges as shown on your bill within **fifteen (15) days** from the date of the bill. Your failure to pay the total bill balance when due may result in a late fee equal to the greater amount of **\$5.00 or 1.5% per month of the amount that is past due**. The late fee charged is liquidated damages for the reasonable estimate of HUB Fiber's costs resulting from late payments or nonpayment of bills. HUB Fiber may, in its sole discretion and according to applicable law, suspend or terminate your Services and remove HUB Fiber Equipment from your Premises if you fail to pay the total bill balance by the **25th day** of your billing cycle. If your Services are suspended or terminated for failing to pay the total bill balance when due, HUB Fiber may require you to pay a reconnection fee. This reconnection fee is in addition to all past due charges and any other fees. If you pay by credit card but HUB Fiber does not receive payment from your credit card issuer or its agents, you agree to pay this amount upon HUB Fiber demand. HUB Fiber may charge a reasonable fee allowed by law for all returned checks and credit and debit card chargebacks and the unpaid amount plus the fee must be paid by cash, valid credit/debit card, or cashier's check. If your payment is returned as unpaid more than once, HUB Fiber may require you to make all future payments by cash, valid credit/debit card, or cashier's check. If HUB Fiber retains an agency or attorney to collect any amount owed by you, you will be obligated to pay all of HUB Fiber's costs of collection, including court costs and reasonable attorneys' fees. If you dispute any charge on your bill or if you are eligible to receive a bill credit, you must contact the HUB Fiber Customer Service Center at **865-882-3242** within 30 days after the date on your HUB Fiber bill or you waive such dispute or credit. By using the Services, you are solely responsible for all charges payable to third parties that you may incur such as, but not limited to, calling phone numbers that charge for services, purchasing or subscribing to offers through the Internet, or for other content that is available but separate and apart from the Services provided by HUB Fiber.

Third Party Licenses

The Services and HUB Fiber Equipment may require the use of third-party licenses and may be subject to end-user license agreements. All such licenses and agreements are incorporated herein by reference. You are granted a revocable, nonexclusive license to use the third-party licenses strictly in accordance with this Agreement. You agree to comply with all end-user license agreements that accompany the Services and HUB Fiber Equipment or are otherwise applicable to your use of the Services. Upon termination of your Services, all third-party licenses and end-user license agreements shall terminate, you agree to return all HUB Fiber Equipment to HUB Fiber, and you agree to return or destroy all versions and copies of any software received related to third

party licenses and end-user license agreements. You agree not to use or assist any other person to use any unauthorized equipment or device to access or tamper with HUB Fiber's network, the Services, or HUB Fiber Equipment for any purpose, including, but not limited to, the unauthorized use and reception of the Services. HUB Fiber may terminate your Services and seek damages from you if you perform any action described above.

Customer Service, Termination, or Changes

You may call the HUB Fiber Customer Service Center at **865-882-3242** for customer service inquiries or to terminate or make changes to your Services. Prior to making any changes to your Services, HUB Fiber may verify your identity and confirm your elections. Upon termination, you will be charged for all Services up to the termination date. HUB Fiber will refund all prepaid monthly charges for the Services after the date of termination. You agree that immediately upon termination you will stop using the Services and return all HUB Fiber Equipment to HUB Fiber. You agree that when contacting the HUB Fiber Customer Service Center, HUB Fiber may monitor and record any telephone calls or other voice, data, or communications that are transmitted between HUB Fiber and its agents and you, your agents, or any user of your Services and HUB Fiber Equipment.

Changes to Service Terms and Conditions

Subject to any limitations in applicable broadband regulations or law, HUB Fiber has the right to change this Agreement and any applicable policies at any time. HUB Fiber also has the right to change Services, HUB Fiber Equipment, rates and charges at any time with or without notice to you. HUB Fiber may also change, add, or remove features or offerings contained in the Services including, but not limited to, changes in functionality, equipment requirements, and any terms and conditions related to the Services. HUB Fiber may provide you notice of the changes by posting these notices on HUB Fiber's website at **www.hub-tn.com/policies**. Notice may also be provided by mail to your billing address, by email to your email address associated with your account, or by including notice in your bill for the Services. You agree that any one of the foregoing will constitute sufficient and effective notice under this Agreement.

E911 Notice

HUB Fiber will provide certain telephone services. Customer acknowledges that HUB Fiber must have Customer's correct Premises address in order for 911 telephone calls to be properly directed. If Customer moves a telephone or uses the HUB Fiber phone service from a different location other than the Premises, a 911 call may not be properly directed. Customer acknowledges that it must notify HUB Fiber of an address change prior to changing the location of where the HUB Fiber phone services are being used and that it may take up to five (5) business days for the Premises address to be updated in the 911 system. HUB Fiber's phone service requires the electric power from your Premises. In the event of a power outage, Customer acknowledges that 911 calling may be interrupted if battery back-up is not installed, fails, or is exhausted. Further, telephone calls may not be completed in the event of problems with network facilities or other technical problems. HUB Fiber may provide a twenty-four (24) hour battery backup in order to maintain the ability to make 911 calls during a power outage. Please call the HUB Fiber Customer

Service Center at **865-882-3242** to see if a twenty-four (24) hour battery backup is available for your Premises.

Intellectual Property

All intellectual property associated with the Services and HUB Fiber Equipment including, but not limited to, all content, firmware, software, trademarks, trade names, and service marks are owned by HUB Fiber, its suppliers, or their licensors and nothing in this Agreement or the use of the Services or HUB Fiber Equipment shall grant Customer any right, title, license, or any other interest in the intellectual property. Upon termination of the Services, Customer agrees to return to HUB Fiber or destroy all intellectual property in the possession of the Customer.

No Warranties

HUB FIBER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON- INFRINGEMENT, USAGE OF TRADE, COURSE OF DEALING OR COURSE OF PERFORMANCE OR ANY WARRANTY THAT THE SERVICES OR THE HUB FIBER EQUIPMENT WILL MEET CUSTOMER'S REQUIREMENTS. THE SERVICES AND THE HUB FIBER EQUIPMENT ARE PROVIDED TO CUSTOMER ON AN "AS IS" BASIS. THE SERVICES ARE NOT FAIL-SAFE AND MAY BE DISRUPTED. THE SERVICES ARE NOT DESIGNED OR INTENDED FOR USE IN SITUATIONS IN WHICH AN ERROR OR INTERRUPTION COULD LEAD TO INJURY TO BUSINESS, PERSONS, PROPERTY, OR THE ENVIRONMENT. WITHOUT LIMITING THE FOREGOING, HUB FIBER DOES NOT WARRANT THAT THE SERVICES AND HUB FIBER EQUIPMENT WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, DEGRADATION OF QUALITY AND PERFORMANCE, OR LOSS OF CONTENT, DATA, OR INFORMATION. STATEMENTS AND DESCRIPTIONS CONCERNING THE SERVICES OR HUB FIBER EQUIPMENT, IF ANY, BY HUB FIBER OR BY HUB FIBER'S AUTHORIZED REPRESENTATIVES ARE INFORMATIONAL AND ARE NOT GIVEN AS A WARRANTY OF ANY KIND.

Limitation of Liability

IN NO EVENT SHALL HUB FIBER, INCLUDING ITS OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, AGENTS, CONTRACTORS, SUPPLIERS, LICENSORS, AND SERVICE PROVIDERS BE LIABLE TO CUSTOMER OR TO ANY USER OF THE SERVICES AND EQUIPMENT FOR LOSS OF PROFITS OR FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM OR RELATED TO THE SERVICES AND EQUIPMENT PROVIDED BY HUB FIBER UNDER THIS AGREEMENT INCLUDING WITHOUT LIMITATION HUB FIBER-OWNED FIBER LINES OR EQUIPMENT INSTALLED IN CUSTOMER-OWNED CONDUITS, OR THE DELIVERY OR FAILURE TO DELIVER THE SERVICES AND EQUIPMENT EVEN IF HUB FIBER HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH DAMAGES. WITHOUT LIMITATION OF THE FOREGOING, HUB FIBER SHALL HAVE NO LIABILITY FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM (I) OTHERS ACCESSING THE

SERVICES OR ANY EQUIPMENT RELATED TO THE SERVICES; (II) SECURITY BREACHES, VIRUSES, EAVESDROPPING, OR INTERCEPTION OR INTERRUPTION OF THE SERVICES; (III) ANY MISTAKES, OMISSIONS, FAILURES, MALFUNCTIONS, THEFT, DELETION, CORRUPTION OF FILES, ERRORS, DEFECTS, OR FAILURES OF PERFORMANCE RELATED TO THE SERVICES AND EQUIPMENT; AND (IV) ANY USE OF THE SERVICES OR EQUIPMENT THAT INFRINGES UPON ANY PATENT, TRADEMARK, TRADE SECRET, CONFIDENTIALITY, PRIVACY, CONTRACTUAL RIGHTS OR ANY INTELLECTUAL PROPERTY RIGHTS OF ONE OR MORE THIRD PARTIES. IT IS EXPRESSLY AGREED THAT HUB FIBER SHALL HAVE NO LIABILITY FOR ANY DAMAGE TO CUSTOMER OR ANY OTHER PERSON CLAIMED TO HAVE RESULTED FROM THE USE OF THE SERVICES AND/OR HUB FIBER EQUIPMENT OR FROM THE FAILURE OF CUSTOMER-OWNED FACILITIES WHETHER OR NOT ANY HUB FIBER EQUIPMENT OR HUB FIBER-OWNED FIBER LINES OR EQUIPMENT ARE INSTALLED IN SUCH CUSTOMER-OWNED FACILITIES. IN THE EVENT THAT HUB FIBER IS HELD LIABLE FOR DAMAGES ARISING OUT OF OR RELATING TO THE SERVICES, THIS AGREEMENT, OR ITS OBLIGATIONS UNDER THIS AGREEMENT FROM A COURT WITH JURISDICTION, HUB FIBER'S AGGREGATE LIABILITY SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY CUSTOMER TO HUB FIBER FOR THE SERVICES FOR THE SIX (6) MONTH PERIOD IMMEDIATELY PRECEDING THE OCCURRENCE OF THE EVENT GIVING RISE TO SUCH LIABILITY. NO OTHER DIVISION OF HARRIMAN UTILITY BOARD SHALL HAVE ANY LIABILITY UNDER THIS AGREEMENT OR IN CONNECTION WITH THE SERVICES PROVIDED UNDER THIS AGREEMENT.

Indemnity

CUSTOMER AGREES TO DEFEND, INDEMNIFY, AND HOLD HARMLESS HUB FIBER FROM ALL LIABILITIES, DAMAGES, CLAIMS AND EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEYS' FEES AND COURT COSTS) THAT ARISE FROM (I) CUSTOMER'S USE OR MISUSE AND FROM ALL OTHER PERSONS WHO MAY USE OR MISUSE THE SERVICES AND EQUIPMENT; (II) ANY VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET OR OTHER INTELLECTUAL PROPERTY OF ANY THIRD PARTY FROM CUSTOMER'S USE OF THE SERVICES OR USE OF ANY EQUIPMENT IN CONJUNCTION WITH THE SERVICES; (III) FROM USE OR FAILURE OF THE 911/E911 FUNCTIONALITY OR ANY OTHER DIALING ASSOCIATED WITH A HOME SECURITY, HOME DETENTION, MEDICAL MONITORING OR OTHER SIMILAR SYSTEM; (IV) AND FROM CUSTOMER'S BREACH OF ANY PROVISION OF THIS AGREEMENT OR APPLICABLE POLICY. WHERE CUSTOMER IS OBLIGATED TO INDEMNIFY OR HOLD HUB FIBER HARMLESS ANYWHERE IN THIS AGREEMENT, THOSE OBLIGATIONS RUN NOT ONLY TO HUB FIBER, BUT ALSO TO ITS AND TO HUB FIBER'S RESPECTIVE BOARD MEMBERS, OFFICERS, EMPLOYEES, REPRESENTATIVES, CONTRACTORS, AGENTS, SUPPLIERS, LICENSORS, AND SERVICE PROVIDERS.

Miscellaneous

This Agreement and any other documents incorporated by reference constitutes the final, complete, and entire written agreement between HUB Fiber and Customer and supersedes all previous communications, representations, agreements, promises, statements, proposals, and specifications, whether written or oral. If any provision of this Agreement is held to be unenforceable, the unenforceable provision shall be replaced with a valid provision in accordance with applicable law and shall have substantially the same commercial effect as the unenforceable provision to reflect the original intentions of the parties, and the remainder of this Agreement shall remain in full force and effect. If HUB Fiber fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Any waiver by HUB Fiber with respect to this Agreement shall not be deemed a continuing waiver or a waiver with respect to any other failure to comply with any other obligation, right, or duty of this Agreement. Any waiver of this Agreement shall only be valid if provided in writing. Neither the course of conduct between the parties nor trade practice shall modify this Agreement. This Agreement may not be assigned without the express written consent of HUB Fiber. HUB Fiber and Customer hereby certify that they are independent parties, and nothing herein shall be construed to create a partnership, joint venture, agency, or any other type of fiduciary or service relationship between HUB Fiber and Customer, and neither party shall have the authority to bind the other party in any respect.

Force Majeure

Without affecting any other limitation on liability or disclaimer contained herein, HUB Fiber shall in no case be liable for any harm caused to Customer or to others or to your successors and assigns if the event or circumstance causing such harm is beyond HUB Fiber's reasonable control, including, but not limited to, acts of God, fire, earthquake, flood, the elements, or other catastrophes; strikes, lock-outs, work stoppages or other labor difficulties; utility curtailments, power failures, explosions, insurrections, riots, wars or civil disturbances; any law, order, regulation, or requests of any government or of any civil or military authority; national emergencies; shortages or failure of equipment or supplies; unavailability of transportation; acts or omissions of third parties; or any other cause beyond HUB Fiber's reasonable control.

Governing Law

This Agreement and the relationship between Customer and HUB Fiber shall be governed by the laws of the State of Tennessee without regard to conflict of laws principles, and Customer agrees to the personal jurisdiction of the courts of Roane County, Tennessee and that these courts shall be the exclusive venue for resolution of any dispute that may arise out of the Services or this Agreement.

Survival

Certain obligations under this Agreement, by their terms, shall continue beyond termination of the Services including, but not limited to, provisions dealing with payment for the Services and HUB Fiber Equipment, access to the Premises, disclaimers of warranties, limitations of liability, and

indemnity. The suspension, termination, expiration, or cancellation of the Services under this Agreement shall in no way affect the survival of such obligations.

Additional Representations and Warranties

In addition to representations and warranties Customer makes elsewhere in this Agreement, Customer also represents and warrants that: (i) Customer is at least 18 years of age; (ii) Customer has provided HUB Fiber with information that is accurate, complete, and current, including, without limitation, your legal name, address, telephone number(s), email address(es), the number of devices on which or through the Services are being used, and payment information; (iii) Customer agrees to immediately notify HUB Fiber if there is any change in the information that you have provided to HUB Fiber; (iv) Customer owns or has a legal right to occupy the Premises; and (v) that the Services and HUB Fiber Equipment shall not be used for any illegal purpose or in any way that may violate the law.