

HUB Fiber

DMCA Copyright Infringement Policy

Notice and Procedure for Making Copyright Infringement Claims

Copyright infringement occurs when a copyrighted work is reproduced, distributed, performed, publicly displayed, or made into a derivative work without the permission of the copyright owner. If you believe that any material on the HUB Fiber, a division of Harriman Utility Board, a board of public utilities of the City of Harriman, Tennessee ("HUB Fiber," "we," or "our"), website(s) has infringed your copyrighted material or that we are the hosting service provider and should be notified of a potential copyright infringement, please follow the procedure set forth below to make your claim. This procedure should only be used for making claims of copyright infringement. This information does not take the place of advice from your legal counsel. We provide this information to you and others who use the Services (defined below) ("Users") for informational purposes only.

Rejection/Removal

HUB Fiber reserves the right to reject or remove any material residing on or transmitted to or through the broadband internet and related services ("Services") that HUB Fiber, in its sole discretion, believes to be unacceptable or in violation of the law, the HUB Fiber Acceptable Use Policy ("AUP"), and/or the Terms and Conditions of the service provided. HUB Fiber may immediately remove content if we believe such content is unlawful, violates the AUP and/or Terms and Conditions, or such removal is done pursuant to the Digital Millennium Copyright Act ("DMCA"). Upon HUB Fiber's request, Users shall terminate service to any third-party user or agent who, in our sole discretion, has violated the AUP, Terms and Conditions, or applicable law or regulations.

Reporting Other Suspected Violations of Use

To report other violations of use, please contact the HUB Fiber-designated DMCA agent using the information below. To report a child exploitation incident involving the Internet, contact law enforcement immediately.

Notification of Copyright Claim

If you believe that a web page is hosted by HUB Fiber and is violating your rights under U.S. copyright law, as noted in our posted AUP, you may file a complaint of such claimed infringement with the HUB Fiber-designated DMCA agent as described below:

Mail

P.O. Box 434
200 North Roane Street
Harriman, Tennessee 37748
Attention: DMCA Claims

Email: info@hub-tn.com

In compliance with 17 U.S.C. § 512(c), DMCA Complaints must be in writing and contain the following information:

1. A physical or electronic signature of a person authorized to act on behalf of the copyright owner of an exclusive right that is allegedly infringed.
2. Identification of the copyrighted work claimed to have been infringed.
3. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit HUB Fiber to locate the material.
4. Information reasonably sufficient to permit HUB Fiber to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted.
5. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
6. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Be aware that anyone who makes false claims or misrepresentations concerning copyright infringement may be liable for damages under the DMCA.

The HUB Fiber Response to Infringement Claims

Upon receipt of a compliant infringement notification, we will respond within ten (10) business days confirming the receipt of the notification. Within an additional ten (10) business days, we shall notify the alleged infringing party of receipt of the notification and will render a cease-and-desist letter inclusive of the counter-notification options described below.

Counter-Notification in Response to Claim of Copyright Infringement

If a notice of copyright infringement has been wrongly filed against you and you would like to submit a counter-notice, please forward your counter-notice to the designated agent at the address noted above. This process will invoke a dispute between you and the complaining party. Your counter-notification must be in writing and contain the following information according to 17 U.S.C. § 512:

1. A physical or electronic signature of an authorized person.
2. Identification of the material that was removed or access to which was disabled and the location at which material appeared before it was removed or access to it was disabled.
3. A statement under penalty of perjury that the alleged infringer has a good faith belief that the material was removed or disabled because of mistake or misidentification.

4. Your name, address, and telephone number, and a statement that you consent to the jurisdiction of the federal district court for the federal district in which you are located and that you will accept service of process from the complainant

You should be aware that substantial penalties under U.S. law apply for a false counter-notice filed in response to a notice of copyright infringement.

No Waiver/Severability

Any failure of HUB Fiber to enforce this DMCA Copyright Infringement Policy shall not be construed as a waiver of any right to do so at any time. If any portion of this Policy is held invalid or unenforceable, that portion will be construed consistent with applicable law, and any remaining portions will remain in full force and effect.

Notice to Customers

HUB Fiber may deliver notice to a Subscriber by any means HUB Fiber deems appropriate, including, without limitation, delivery to your e-mail account, or mailing the notice to your address associated with your broadband account. Notices provided by e-mail or other electronic means will be effective upon transmittal by HUB Fiber and notices by mail will be effective upon delivery.

HUB Fiber reserves the right to modify this DMCA Copyright Infringement Policy at any time. We will notify you of any material changes via written, electronic, or other means permitted by law, including by posting it on our website. If you find the changes unacceptable, you have the right to cancel the Services. If you continue to use the Services after receiving notice of such changes, we will consider that as your acceptance of the changes.

Effective 09/01/2025